

WITHOUT A SENSE OF CARING,
THERE CAN BE **NO** SENSE OF
COMMUNITY.

-Anthony J. D'Angelo



LAKE SUPERIOR
COMMUNITY HEALTH CENTER

caring for the health of the community

2016 ANNUAL REPORT



DEAR SUPPORTERS

It's a privilege to be associated with Lake Superior Community Health Center, where we provide quality care to some of our community's most vulnerable men, women, and children. Without LSCHC, many patients would go without much-needed health care. But we're more than just a safety net—we're an excellent choice for anyone looking for quality care in a respectful, compassionate, patient-centered environment.

These days, everyone is talking about access to healthcare. In our community, one might assume that everyone has access because we are home to two robust health care systems and many private practice professionals.

However, health care access is not the same as accessibility. In a recent *Today Show* piece on the topic, Savannah Guthrie used this metaphor to describe the difference: Just because you have access to a BMW doesn't mean that you can afford to buy one.

ACCESSIBILITY is why our community, and communities throughout our country, need community health centers.

In Minnesota, CHCs serve over 170,000 patients, many of whom are uninsured or underinsured. More than 90% have incomes below 200% of the federal poverty guidelines, and more than half have incomes below 100% of the same guidelines. At LSCHC, patients of all ages are welcome, and everyone is provided with care, regardless of ability to pay. We don't just offer access, we offer accessibility:

WE PROVIDE CARE THAT PEOPLE CAN AFFORD.

For example, LSCHC may be the only option for patients with Medical Assistance who need dental services. With over 1,000 patients on our dental waiting list, expansion of dental services is a high priority for our future. Behavioral health care is another area where accessibility remains a concern. Our integrated approach to behavioral health assumes that having behavioral health professionals on site, and working in partnership with a patient's medical and/or dental provider, leads to better outcomes.

Together, we are providing quality health care for all

Although we face many uncertainties in terms of federal and state funding as we look to 2018 and beyond, we also see great opportunities for expansion of dental and behavioral health services, building and strengthening community partnerships, and growing the network of individuals and institutions that support our work through financial and other contributions.

Now more than ever, we are asking you, our supporters, to recognize the importance of LSCHC as a safety net in our community. Our mission is providing quality health care to all—not just conceptual access, but real accessibility. Together, we can ensure that everyone in our community can receive primary healthcare services.

Thank you for your continued support.



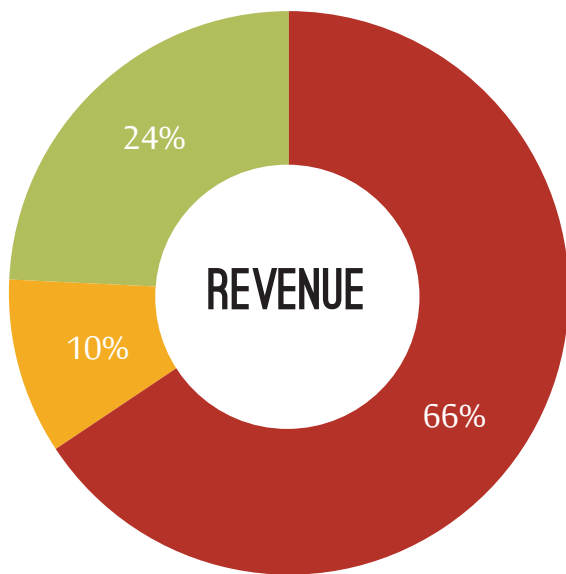
Dayle Patterson, CEO
Lake Superior Community Health Center



Duane McDonald, Chair
Lake Superior Community Health Center
Board of Directors

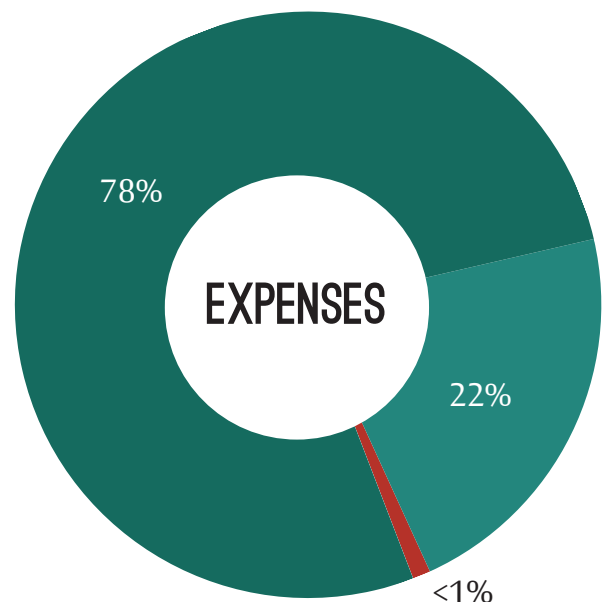


BY THE NUMBERS



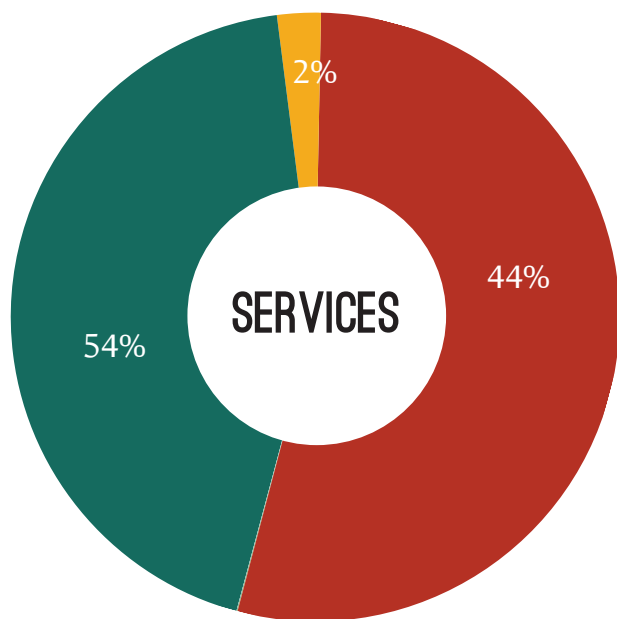
- PATIENT SERVICE REVENUE
- PRIVATE CONTRIBUTIONS
- PUBLIC SUPPORT*

- PROGRAM SERVICES
- MANAGEMENT & GENERAL
- FUNDRAISING



*Includes government, foundation, and other public grants

Our audited financial statements and IRS Form 990 are available upon request. Contact Michael Elling, CFO, at melling@lschc.org



- DENTAL VISITS
- MEDICAL VISITS
- MENTAL HEALTH VISITS

16,083

DENTAL VISITS

INCLUDES:

- 6653 dental exams
- Emergency dental services for 303 patients
- Oral surgery for 1307 patients

NURSE PRACTITIONERS/PHYSICIAN ASSISTANTS:  

PHYSICIANS:    

DENTISTS      

DENTAL THERAPISTS:  

LICENSED CLINICAL SOCIAL WORKERS:  

Our Donors

We are grateful for and welcome the continued support of our donors, and invite new donors to support the work of LSCHC.

Benedictine Sisters
Combined Federal Campaign of
the National Capital Area
Terry Darwin
Shelly DeGraef
Joe Everett
Marge Fraser
Fraternal Order of Eagles
Bruce Fuentes & Emily Anderson

Leila Jindeel
The K Foundation
Emily Kniskern
James and Dorothy Lanager
Amy Losiewski
Holly McEntee & Eric Sandgreen
Minnesota Power Employees
Credit Union
Dayle Patterson

Mark and Judy Pauletich
Alyssa Peoples
Breanna Schueller
Thomas and Julie Seidelmann
James and Judith Stewart
United HealthGroup
United Way of Brown County
Karen Vanhale
Jonathan Watson

Our Patients

257

AMERICAN INDIAN/ALASKA NATIVE

411

BLACK

749

MIXED RACE

12

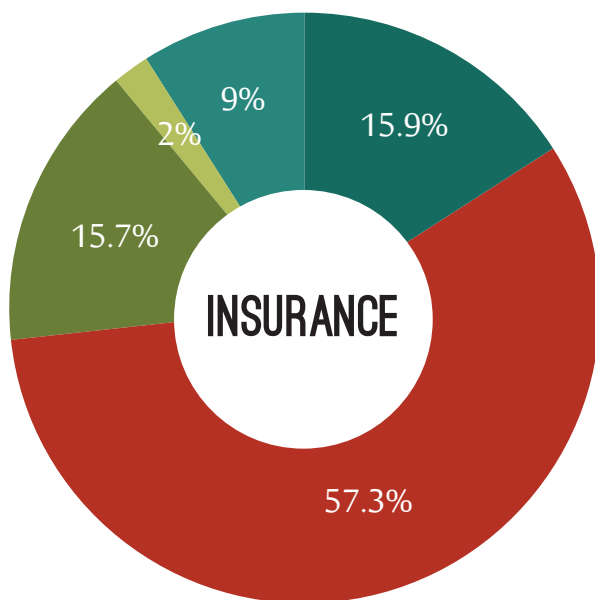
OTHER PACIFIC ISLANDER

9337

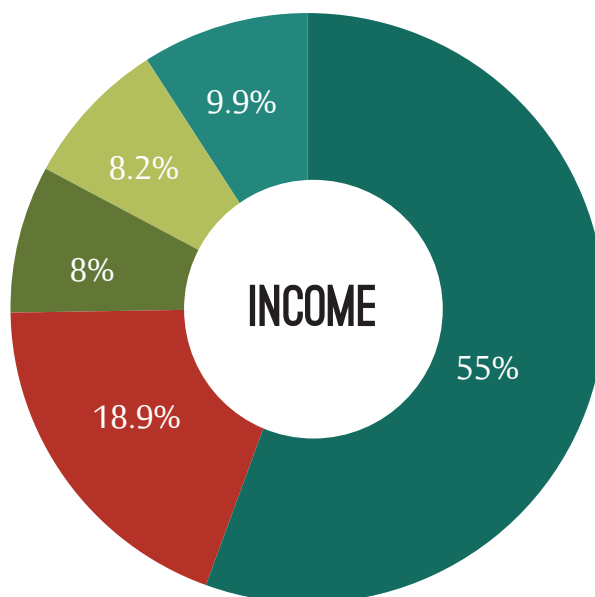
WHITE

119

DID NOT REPORT RACE



- NONE/UNINSURED
- MEDICAID
- MEDICARE
- PUBLIC INSURANCE
- PRIVATE INSURANCE



PATIENT INCOME AS PERCENT OF POVERTY GUIDELINE

- 100% AND BELOW
- 101-150%
- 151-200%
- OVER 200%
- UNKNOWN

"My world revolves around my kids."

So, when we suddenly found ourselves in serious financial hardship, without a home, income, or health insurance, it was extremely devastating. As a mother, all you want to do is provide for your kids.

Thankfully, Lake Superior Community Health Center was there for us.

When we arrived for care, they welcomed my family without judgment and didn't make us wait.

Today we are in a different place financially. My kids and I continue to go to LSCHC. It's a safe place where we feel comfortable and confident that we will receive quality care at every visit. The providers take time to listen and are genuinely concerned for our well-being.

LSCHC IS FOR EVERYONE.

I'm so excited to be a newly elected board member for LSCHC. I look forward to serving as an advocate for people in our community who need exceptional care and acceptance.



Kim Kervina

LSCHC Patient & Board Member
Mother of Three

VISION

In collaboration with community partners, LSCHC is a leader in providing access to quality medical, dental and behavioral health care. To that end, we deliver comprehensive, integrated and cost-effective care and strive to create a better world by guiding individuals, families and communities to improved health and well-being.

MISSION

Improving access to quality health care for all.

DULUTH

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SUPERIOR

715-392-1955 | 3600 Tower Avenue



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