

Enhanced Care Coordination

What is Enhanced Care Coordination?

Enhanced Care Coordination is a way of providing care in which a skilled team of health care professionals work together with you and your family to support, educate and inspire your efforts to be as healthy as possible. This team will coordinate care both within Lake Superior Community Health Center and with outside providers. You will also have the advantage of having access to someone who knows you and your health care goals 24 hours a day, 7 days a week.

You, the patient, are the most important part of the team. When you choose to become part of our Enhanced Care Coordination program and work closely with us, you will have the support you need to reach your health care goals.

What are the benefits?

Your Enhanced Care Coordination team will partner with you to:

- Help you understand your health conditions better.
- Help you learn how to manage your health on your own.
- Help you with referrals to specialists or other community resources.
- Provide support and encouragement through regular follow-up.
- Help you set and achieve your health care goals by using a care plan designed for and by you.



LAKE SUPERIOR
COMMUNITY HEALTH CENTER
caring for the health of the community

Terms You Should Know

Primary care provider: a physician, a physician assistant or a nurse practitioner who you see regularly.

Care Coordinator: a person whose job is to organize and coordinate care with you.

Enhanced Care Coordination team: a team of health care professionals who plan and provide patient care in partnership with you. The care team includes at least one primary care provider, a care coordinator and may include other health professionals based on your needs.

Care coordination: a team approach that works to improve your well-being by making sure that you are able to get the help you need, when you need it.

Care plan: a written or printed document that will guide your care.

My Team



LOCATIONS

DULUTH

4325 Grand Ave.
Duluth, MN 55807
(218) 722-1497 Medical
(218) 628-7035 Dental
(218) 722-9650 Health Care
Access Office

SUPERIOR

3600 Tower Ave.
Superior, WI 54880
(715) 392-1955 Medical
(715) 394-5411 Dental
(715) 392-1955 Health Care
Access Office

HOURS

MONDAY through FRIDAY

**Medical, Mental Health and
Health Care Access Office**

8:00 am – 5:00 pm

Dental

7:30 am – 5:00 pm

My Primary Care Provider is:

My RN Team Leader is:

My Care Coordinator is:

My Care Coordinator can be reached at:

If you need assistance after hours, please call:

Nurse Care Line

(218) 786-3110 or 1-866-714-4646

Mental Health Crisis Line

1-866-379-6363